

Following official UK and Jersey Governments advice on coping with the COVID-19 pandemic, given the new travel and other restrictions in place it is becoming increasingly impractical to sustain business as usual the Jersey Opera House has made the decision to initially close for six weeks (until 1<sup>st</sup> May).

We are working with agents, promoters and artists to attempt to reschedule as many shows as possible but where this cannot be achieved we will be issuing refunds for cancelled shows. Where practicable these refunds will be handled automatically by our ticketing system. Where this is not possible we will ask you to come into the Opera House to receive a refund.

We will be in touch with all customers as soon as we possibly can. In the meantime we ask that you do not contact the Box Office direct as we will be working through the cancelled bookings in chronological order.

Our Box Office and OH! Café bar will currently remain open. We have introduced a Social Distancing seating policy in the café bar and our Head Chef is currently revising our menu so it is more suited for our customers to be able to order by telephone and takeaway.

At this extremely difficult period for us, we must come together to support each other. Theatre as an industry relies on its audiences entirely to exist. We will rely on you now more than ever.

Should you wish to donate or support our theatre, please contact <a href="mailto:admin@jerseyoperahouse.co.uk">admin@jerseyoperahouse.co.uk</a>. Your contribution will be greatly appreciated.

Please see our website and social media pages for up to date information and Stay Safe.